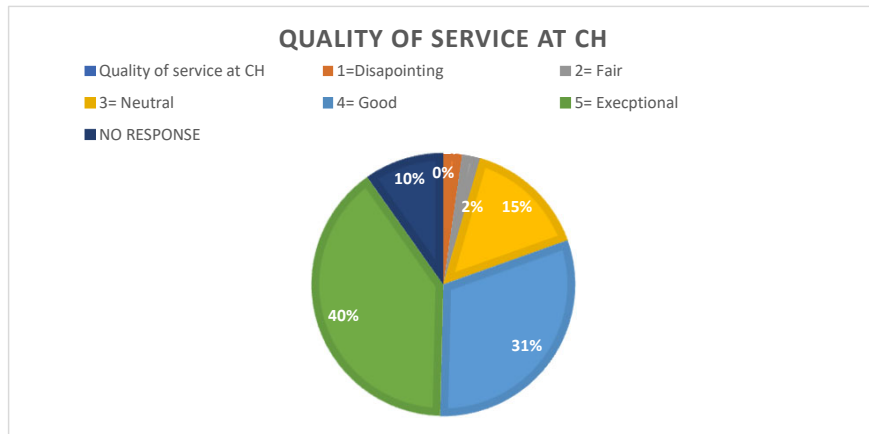


2022 City Survey Results

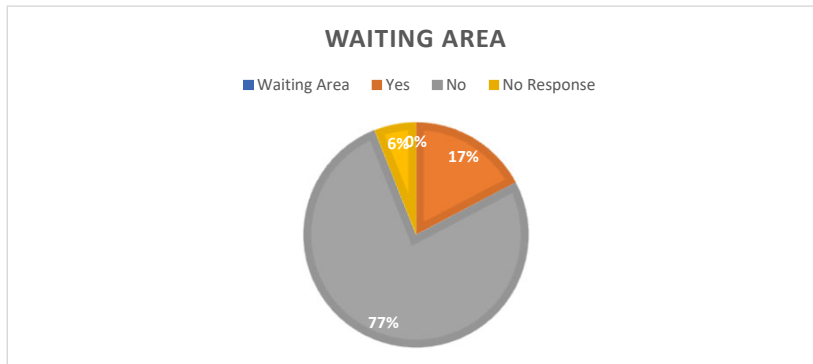
850 Survey's Mailed Out

133 Survey's Returned

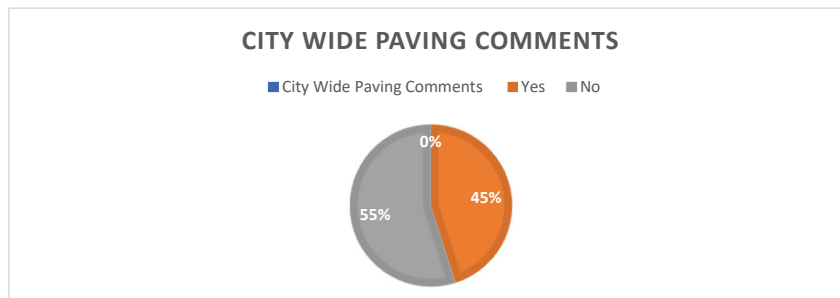
Quality of service at CH	Totals
1=Disapointing	3
2= Fair	3
3= Neutral	20
4= Good	41
5= Exeptional	53
NO RESPONSE	13



Waiting Area	Total
Yes	23
No	102
No Response	8



City Wide Paving Comments	Total
Yes	60
No	73

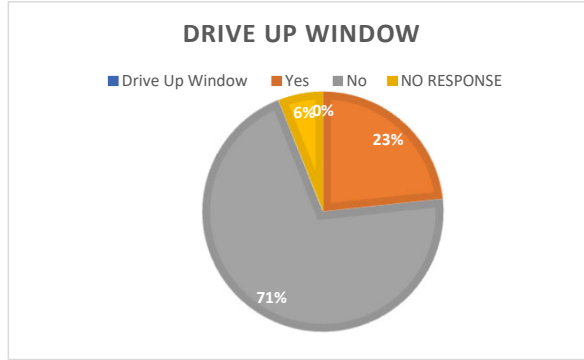


2022 City Survey Results

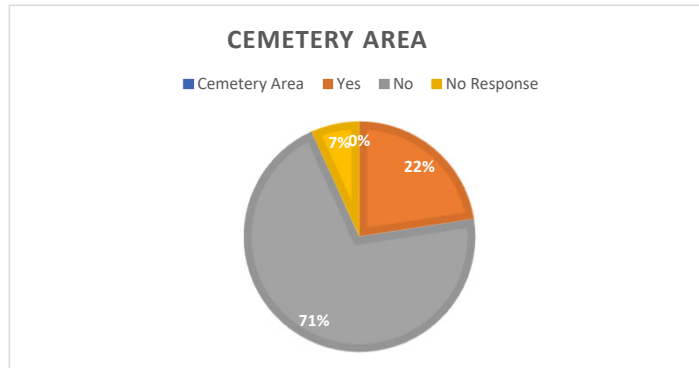
850 Survey's Mailed Out

133 Survey's Returned

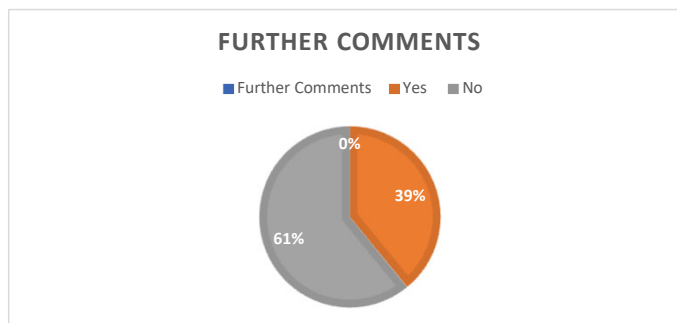
Drive Up Window	Totals
Yes	31
No	94
NO RESPONSE	8



Cemetery Area	Totals
Yes	30
No	94
No Response	9



Further Comments	Total
Yes	52
No	81



2022 City Survey Results

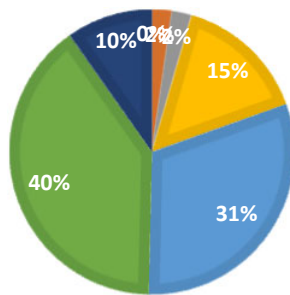
850 Survey's Mailed Out

133 Survey's Returned

Quality of service at CH	Totals
1=Disapointing	3
2= Fair	3
3= Neutral	20
4= Good	41
5= Exeptional	53
NO RESPONSE	13

CLEANLINESS AT CH

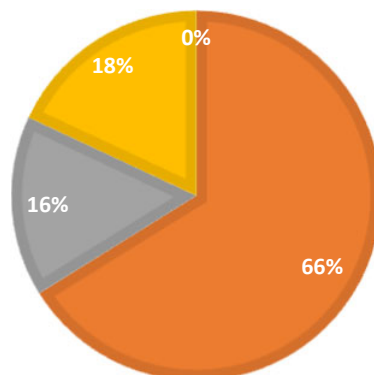
■ Quality of service at CH
 ■ 1=Disapointing
 ■ 2= Fair
■ 3= Neutral
 ■ 4= Good
 ■ 5= Exeptional
■ NO RESPONSE



Enough Privacy at CH	Totals
Yes	88
No	21
No response	24

ENOUGH PRIVACY AT CH

■ Enough Privacy at CH
 ■ Yes
 ■ No
 ■ No response



2022 City Survey Results

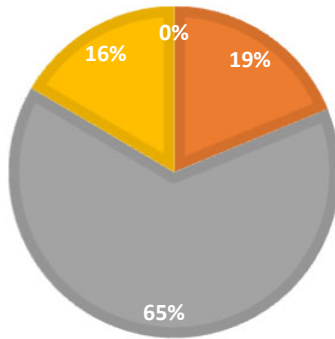
850 Survey's Mailed Out

133 Survey's Returned

Multi- Assisting Windows	Totals
Yes	25
No	86
No Response	22

MULTIPLE ASSISTING WINDOWS

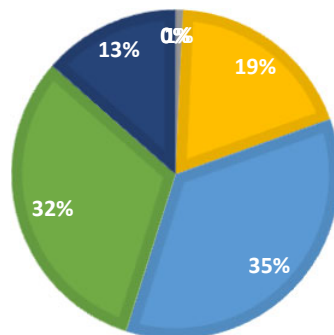
■ Multi- Assisting Windows
 ■ Yes
 ■ No
 ■ No Response



Phone Etiquette	Totals
1= Disappointed	0
2= Fair	1
3= Neutral	25
4= Good	47
5= Exceptional	42
No Response	18

PHONE ETIQUETTE

■ Phone Etiquette
 ■ 1= Disappointed
 ■ 2= Fair
 ■ 3= Neutral
 ■ 4= Good
 ■ 5= Exceptional
 ■ No Response



2022 City Survey Results

850 Survey's Mailed Out

133 Survey's Returned

Use of Website	Totals
1= Disappointed	3
2= Fair	9
3= Neutral	24
4= Good	32
5= Exceptional	18
No Response	47

USE OF WEBSITE

■ Use of Website ■ 1= Disappointed ■ 2= Fair ■ 3= Neutral
■ 4= Good ■ 5= Exceptional ■ No Response

