

Casey Eggermont

From: Alicia Hanson <office.aliciascleaningservices@gmail.com>
Sent: Thursday, January 18, 2024 11:36 AM
To: Casey Eggermont
Subject: (EXTERNAL) Re: (EXTERNAL) Re: (EXTERNAL) Re: (EXTERNAL) Re: Community center/ city hall cleaning
Attachments: IMG_20231223_104721685.jpeg; IMG_20231229_195439310_HDR.jpeg; IMG_20231223_104753924.jpeg; IMG_20231223_104711502_HDR.jpeg; IMG_20231223_104656562_HDR.jpeg; IMG_20231223_104703679_HDR.jpeg; IMG_20231223_104733757_HDR.jpeg; IMG_20231223_104803756_HDR.jpeg; IMG_20231223_104718134.jpeg; IMG_20231223_104724035.jpeg; IMG_20231223_110445288.jpeg; IMG_20231223_110501455_HDR.jpeg; IMG_20231223_104906121_HDR.jpeg; IMG_20231223_104746687_HDR.jpeg; IMG_20231223_115641351_HDR.jpeg; IMG_20231223_113252392_HDR.jpeg; IMG_20231223_115703741_HDR.jpeg; IMG_20231223_111038621.jpeg

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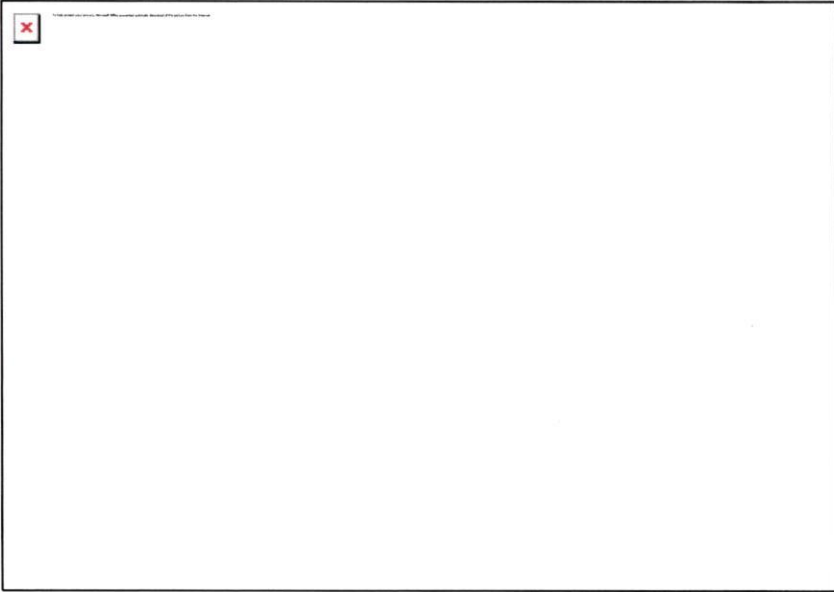
Here are the pictures of before and after pictures from December 23 and December 29. Abby warned us in an email that December 29th was going to take us longer and they were aware of that.

Also, we talked about getting an area just for our cleaning by stuff in the community center.

Thank you for your business!

Alicia Hanson
Owner
218.230.1095

Lindsey Durand
Office / Scheduling Coordinator
701.741.3290



On Thu, Jan 18, 2024 at 11:14 AM Casey Eggermont <casey.eggermont@hillsboro-nd.us> wrote:

Hi Alicia,

Thank you for the description. I noticed on the December 29, 2023 email sent to Abby that pictures were taken. Can you forward those to me?

Thank you,

Casey Eggermont

City Auditor

City of Hillsboro

19 S Main St, PO Box 400

Hillsboro, ND 58045

Phone:(701) 636-4620

Fax: (701) 636-4621



Hillsboro^{North}

..... EXPERIENCE HILLSBORO. SMALL TOWN. BIG C

From: Alicia Hanson <office.aliciascleaningservices@gmail.com>
Sent: Thursday, January 18, 2024 11:13 AM
To: Casey Eggermont <casey.eggermont@hillsboro-nd.us>
Subject: (EXTERNAL) Re: (EXTERNAL) Re: (EXTERNAL) Re: Community center/ city hall cleaning

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Casey,

Those are things that we do correct. The things that take longer are when the community center is being used and they are not cleaning up like they are suppose too. This has happened on 2 occasions with people using the community center and not doing their part. Cleaning floors, taking out trash, wiping counter tops and tables ect.

This has been an ongoing issue since Transystems use then building as well.

Thank you for your business!

Alicia Hanson

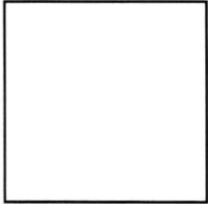
Owner

218.230.1095

Lindsey Durand

Office / Scheduling Coordinator

701.741.3290



On Thu, Jan 18, 2024 at 11:03 AM Casey Eggermont <casey.eggermont@hillsboro-nd.us> wrote:

Hello Alicia,

Thank you for the quick response, it's appreciated. Since there is no contract, I'd like to clarify what the cleaning expectations are on your end based on the monthly invoices. The topic will be sent on to the Commission for discussion at their next meeting on February 5, 2024.

Below I screenshotted the latest invoice. I am interpreting from the invoice that the Community Center is supposed to have the kitchen, large office (since there's no office, I'm assuming this is the open area in the Community Center), and 2 bathrooms are to be cleaned, dusted, garbage emptied, wiped down and floors vacuumed/mopped once a week. For the Commission meeting, can you describe what is taking longer than what is already listed as services provided on the invoice?